

A New Chapter for Cosmetix West - Growing Together

Dear Partner,

We are thrilled to share exciting news: Cosmetix West is consolidating our operations into a **state-of-the-art facility in Carson, California**.

This bold move is designed with one purpose in mind: to serve you better.

By uniting production, compounding, warehousing, and offices under one roof, we will strengthen our ability to deliver **uncompromising quality, consistency, and reliability**. This transition will allow us to:

- Enhance product quality with new installations and improved process controls.
- Significantly expand our capabilities and increase our production and compounding capacities, supported by upgraded technologies designed for advanced OTC and premium formulations.
- Reinforce service levels, with even stronger safeguards for delivery and client support.
- Offer greater flexibility and improved time-to-market, thanks to streamlined operations and faster internal coordination.
- Promote sustainability, with a modern facility built to reduce environmental impact.

The relocation will happen in **3 carefully planned phases**, with overlap periods to ensure zero disruption to your supply:

- 1. Warehousing and storage will move first → estimate start date May 2026
- 2. **Filling operations**, with both facilities running in parallel for a few weeks to ensure no interruptions → estimate start date June/July 2026
- 3. **Compounding**, with both facilities running in parallel for a few weeks, until the new systems are fully stabilized → estimate start date August/September 2026

Throughout each phase, our priority remains delivering the same high standards of **Quality and Service** that define Cosmetix West.

We value your trust and partnership, and we look forward to welcoming you to our new home as we continue shaping the future of premium beauty together.

Warm regards, Gerardo Tufano CEO, Cosmetix West